

POLICIES AT CRYSTAL COAST BOATWORKS

- ❖ A credit card imprint upon arrival is required upon request. Visa, Mastercard & Discover accepted.
- ❖ All charges are due and payable prior to departure. Monthly storage fees are billed and due in advance.
- ❖ All customers must provide an authorized contact name, phone number, email address and valid mailing address for billing information and emergencies.
- ❖ Smoking is not allowed in any building or on docks at any time. Clean up your butts.
- ❖ Boat owners/captains must inform their contractors to sign in at the CCB office. All contractors must provide a certificate of liability insurance. Prior to beginning work on a vessel each contractor must sign in daily and sign out when work is finished each+ day.
- ❖ All boats brought to our yard must have and, if requested, show proof of active liability insurance. Spray painting, sandblasting or relocation of jack stands may only be performed or authorized by CCB staff.
- ❖ All customers must sign a work order or storage contract upon arrival. All terms and conditions of that contract will be followed.
- ❖ No tools or equipment will be loaned to customers unless an agreement has been made with CCB staff.
- ❖ Customers and their vendors are expected to maintain a safe and clean environment. If we determine that clean-up is necessary due to a customer or associated vendor, a cleanup charge will be assessed to that boat owner.
- ❖ All materials purchased by CCB are subject to a 7.75% North Carolina Sales Tax.
- ❖ CCB is not responsible for the theft or any damages due to fire, wind or any acts of nature while a customer's boat is on CCB property.
- ❖ Pets are allowed but must be leashed. Owners must clean up after their pets.
- ❖ All contracted work is subject to weather delays. Every effort will be made to contact customers in this event.
- ❖ In the event of a work stoppage for nonpayment of any invoice for either Time or Materials or Contract billing for more than seven days including weekends, all work will cease until the back payment has been made.
- ❖ The owner will assume all responsibility and liability for securing the vessel in the event of a work stoppage for nonpayment.
- ❖ Deposit will be required on special orders and contract materials.
- ❖ Any invoice dispute must be raised within 7 days after receipt of said invoice.
- ❖ CCB warrants only the original work we perform to completion. The warranty extends for a period of one year after the last date of labor on the vessel. The vessel shall be returned to the original work site or another site of CCB's choosing, authorized prior to haul out, for any warranty work to be performed. While CCB will provide the cost of labor and any materials for the warranty work to be performed for free, the owner shall bear the expense of transporting the vessel to the original work site and haul out and launch charges. Said warranty excludes product failure, which is the manufacturer's responsibility. Any warranty is voided in the event the vessel is improperly used, serviced, maintained or involved in an accident.
- ❖ No driving, storage or working on any grassy area in the yard.
- ❖ While driving your car in the yard, drive slow (5 mph).